Rachel F. Santos

rachel francesbeautyfx

SUMMARY

- Graduated in 2024 from Humber College with a Cosmetic Management diploma.
- Have learned skills such as product knowledge, cosmetics history, ethics and sustainability, marketing, selling and counter management.
- Notable classes in which I excelled were colour theory (89%), cosmetic application (90%) and retail buying (91%).
- Continuing education at Sheridan College in the Advanced Special Effects Makeup, Prosthetics and Props certificate program.
- Worked and excelled in Customer Service positions from July 2019 November 2023.

EDUCATION

Sheridan College — Advanced Special Effects Makeup, Prosthetics and Props Certificate Program

January 2025 - December 2025

Humber College — Cosmetics Management Diploma Program

September 2021 - June 2024

EXPERIENCE

Sheridan Advanced SFX Program - Student

- Classes Include: sculpting, moulding & casting, special effects makeup & prosthetics, prop production, puppetry & animatronics, and conceptual process.
- Educated in product knowledge and industry safety standards.
- Obtained several certifications (see below).

MAC Cosmetics, Square One Mississauga - Artist

May 2023 - November 2023

- Use colour theory skills to colour-match customers and find their perfect shade.
- Sell products, upsell, and help customers build baskets and get products that are compatible with what they originally came in to purchase.
- Multitask several customers and sales at a time, while also working with the rest
 of my team to stay in touch and ensure everyone is being assisted.

CERTIFICATIONS

- LinkedIn: Marketing Your Event (Credential ID: AURIsDpSTX6SSjBNI991XDXx4Edw)
- LinkedIn: Event Planning Foundations (Credential ID: AYoF-msnAD8kUAuKdJBVdtEtmNeC)
- Dermalogica: Clean Touch Certified for Makeup Artists
- Certified in Standard First Aid & CPR/AED level C (BL) CSA Std. Z1210-17 Intermediate (Certificate number: 105732510)
- WHMIS Certified
- Working At Heights Certified